



**PATENT APPLICATION**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of

Docket No: Q77141

Emmanuel MARILLY, et al.

Appln. No.: 10/657,160

Group Art Unit: 2168

Confirmation No.: 1014

Examiner: Maheish H. Dwivedi

Filed: September 9, 2003

For: SERVICE LEVEL MANAGEMENT

**AMENDMENT UNDER 37 C.F.R. § 1.111**

**MAIL STOP AMENDMENT**

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated March 14, 2006, please amend the above-identified application as follows on the accompanying pages.

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